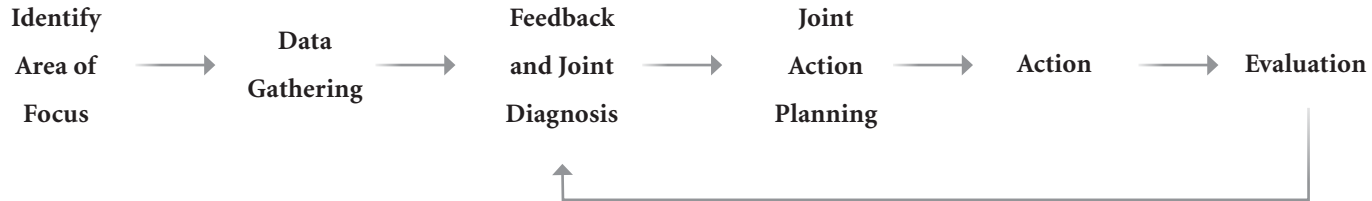
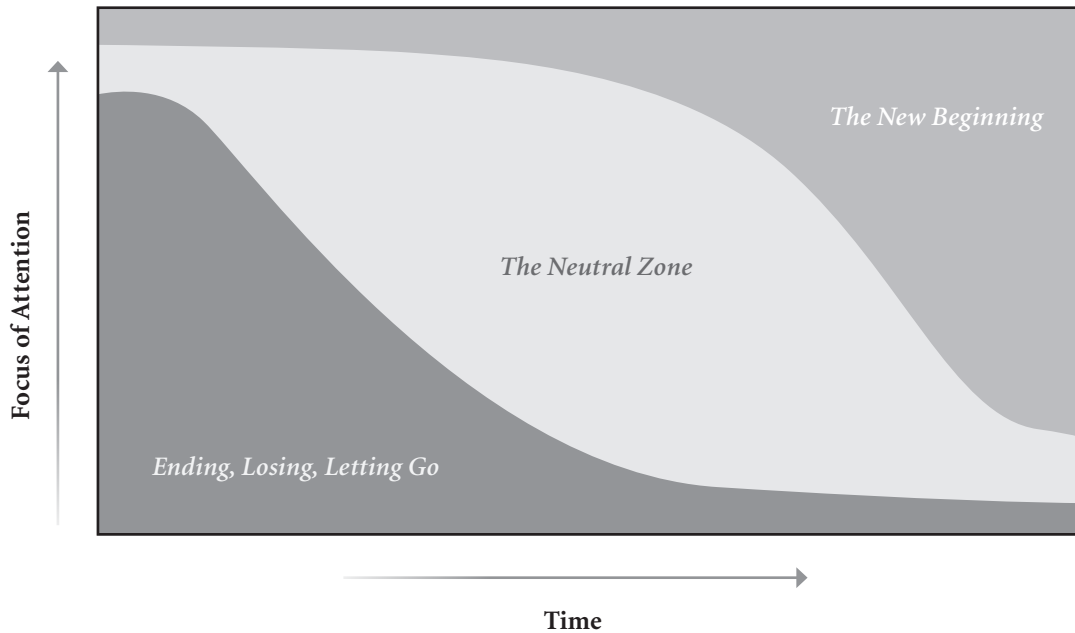


Action Research Change Model



William Bridges' Transition Management



Change Model Based on John Kotter's Leading Change

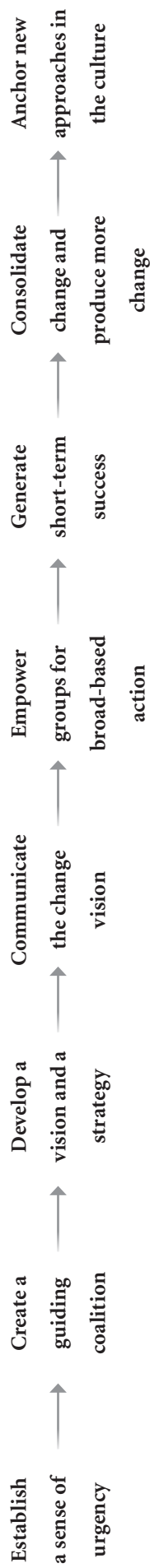


FIGURE A-22: KOTTER'S CHANGE MODEL